



JOB DESCRIPTION

ROLE:	Seasonal Avicultural Warden - Internship Opportunity
REPORTING TO:	Head of Species Management (and Reserve Manager, as appropriate)
ROLE SUMMARY:	The purpose of this role is to provide ongoing support to the species conservation team at Pensthorpe, particularly in relation to the management, feeding, breeding and rearing of young animals. Also, to assist in the day to day running of the park, including Warden duties and providing information to visitors through talks and interaction.

Warden and Aviculture

1. Assist in the corncrake breeding programme and captive breeding and rearing of other species
2. Regular feeding, cleaning and treatment of captive species and their enclosures at Pensthorpe
3. Observe all assigned animal specimens on a daily basis
4. Monitor, record and report on the health of animals daily
5. Perform routine husbandry and environmental maintenance of assigned specimens in a timely manner
6. Perform cleaning and maintenance of assigned facilities
7. Observe, document and report any structural or mechanical problems
8. Feed prescribed diets; monitor and report diet consumption
9. Perform assigned and approved behavioural enrichment activities
10. Assist in restraint and treatment of animals, under appropriate supervision
11. Participate as assigned in non-routine health and husbandry activities such as animal transports, animal introductions, and the medication of specimens
12. Respond to animal emergency circumstances according to approved protocols

Visitors

1. Be an ambassador for Pensthorpe, showing exceptional standards of customer care at all times; greeting customers with a smile and showing courtesy at all times
2. Assist with presentations and special events based, for example, 'meet the warden' demonstrations or bird feeding
3. Take the necessary action to ensure the safety of visitors
4. Conduct warden walks and talks with visitors, as requested, in a clear and confident manner, delivering key business messages through the use of a provided script
5. Effectively direct customers to all parts of the attraction, including café, toilets, outdoor sites, enclosures and special interest areas



Maintenance/ Park Presentation

1. Assist with general upkeep and routine care of the park including but not limited to, pruning, strimming, mowing, fencing, bin emptying, general cleaning and tidying
2. Perform minor repairs to exhibits; interact with maintenance staff as needed and as assigned
3. Safely maintain and operate, as necessary, equipment such as strimmers, mowers, blowers, and motor vehicles as well as other tools and equipment in order to accomplish tasks.

Health & Safety / Environmental Health

1. Implement the legal obligation to maintain a safe working environment at all times
2. Follow the company's procedures, as described in the Health & Safety Policy
3. Take active responsibility for maintaining own health & wellbeing and working within personal limits for manual handling
4. Report concerns or anything unsafe to the Head of Species, and to report accidents, near misses, and so they can be recorded in the accident book

Team

1. Be an active team member and work to ensure good teamwork and communication is achieved
2. Take part and contribute to team meetings and put forward ideas and feedback in order to improve ways of working
3. Show awareness of the needs of fellow team members demonstrating respect and consideration
4. Maintaining an environment free from gossip and unpleasant or malicious comments
5. Work collaboratively with colleagues in order to meet the objectives of the business

General

1. Welcome visitor groups to Pensthorpe, when required
2. Attend work with a clean and smart appearance, wearing the appropriate attire
3. Undertake any other tasks that may be reasonably requested
4. Implement the policies and procedures set out in the Employment Handbook

Signed by Employee

Date