

VACANCY BULLETIN

Seasonal Tour Guide

Salary:- Competitive hourly rate
Contract: Fixed term contract - March through to October
Hours: One working day per week on a Wednesday, to fit with the rota of the existing Tour Guide team, with flexibility to work additional days to cover colleagues holidays (may include weekends and bank holidays)
Location: Pensthorpe Natural Park, Norfolk NR21 0LN

Voted as Norfolk's Best Large Visitor Attraction over recent years, we take huge pride in our work. We are looking for an additional Seasonal Tour Guide to join our dedicated team on our hugely popular Pensthorpe Explorer Tour.

You will have a natural passion for the great outdoors, have a good wildlife knowledge, enjoy engaging with customers as you deliver interesting and safe tours, and provide an informative and fun experience for all visitors.

Your friendly personality will shine through along with your exceptional standards of customer care.

Along with undertaking guided tours, your duties will also include assisting our warden teams with aviculture duties and supporting the general upkeep and care of the park.

Your Experience

You need to be a natural presenter able to confidently narrate the tour whilst engaging with visitors of all ages and backgrounds. As you will be hopping on and off the tour vehicle, hooking up the trailer and undertaking manual tasks, you need to be physically fit, hard working and mobile. Ideally, you will also have knowledge of wildlife, countryside or conservation management to add to your confidence in delivering a fabulous tour experience. You will need to be able to work cheerfully in all weathers and bring your individual personality to bear in your interactions with others, conveying your passion for delivering exceptional customer service.

You will need to hold a driving licence with a D1+E so you can drive the visitor vehicle and trailer on guided tours. You will also need to be confident in performing routine vehicle maintenance checks.

How to Apply

Please apply in writing with a CV to Marie French, HR Administrator at Pensthorpe Natural Park, Fakenham, Norfolk NR21 0LN.

Closing date: 31st March 2019

For further details about Pensthorpe and the job description visit www.pensthorpe.com/jobs